



[Responsible Trucking](#) is a collaborative platform organized and facilitated by CSR Europe, where 12 companies are joining forces to improve truck drivers' well-being and working conditions.

The platform organized two major surveys in 2023, in order to assess social risks in the logistic supply chain:

- [The Spot-Check Tool](#)
- [The Adequate Facility Checklist](#)

During the [webinar on 28 November 2023](#), we will guide you through the results of **the aforementioned surveys and explain how these results will shape the activities of the Responsible Trucking initiative in 2024 and beyond.** We trust this presentation will raise awareness among companies on the urgency to act on the topic. The platform is open to more collaboration with peer companies - carriers or shippers - that would share its goals.

The data gathered through the two studies, which involved almost **1000 drivers, 40+ suppliers** of logistic services and **50+ facilities**, allows to identify **crucial social challenges** in terms of respect of rights and ensuring basic needs of drivers. Identifying those main risks is the **first step**, necessary to address them in an effective way. Systemic social issues can be addressed **only through collaboration and common action from both carriers and shippers.** **Enabling this collaboration** is the goal of the collaborative platform **Responsible Trucking.**

BATON TRANSPORT >>>

**BMW
GROUP**

DAIMLER
TRUCK

H&M Group

IKEA Supply AG



IVECO • GROUP



postnord

Raben



SCANIA



VOLVO
VOLVO GROUP



THE SPOT-CHECK TOOL

The aim of the Spot-Check Tool (SCT) is to connect with drivers to have their **direct input on their working conditions**. The members of Responsible Trucking **distributed the survey in some of their major European facilities** where the truck drivers were offered the possibility to answer **an online survey**. They also proposed to some of their transport suppliers to join the program and to onboard their workforce.

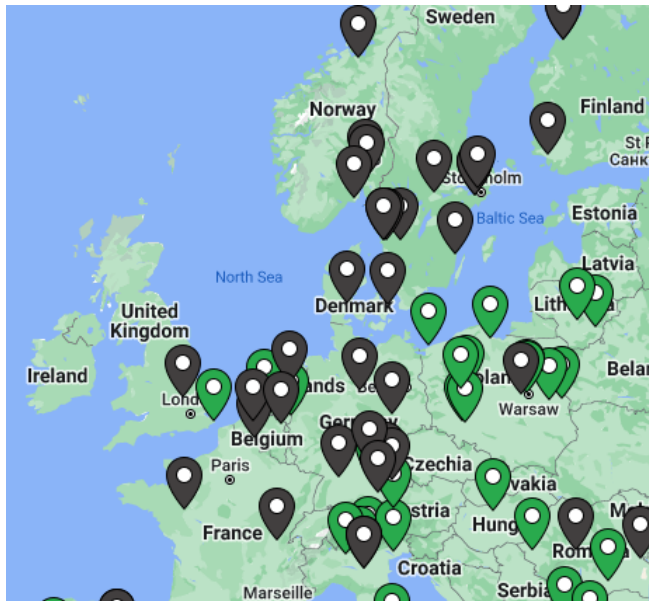
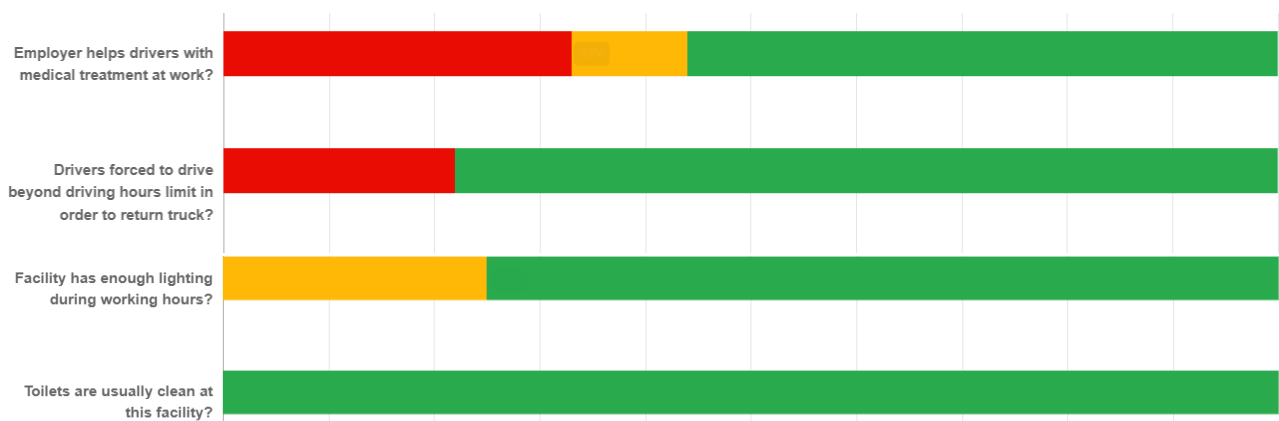


Figure 1: The Coverage of the Spot-Check Tool Survey

The survey was facilitated by **&Wider** and was available in **15 languages**. The result: more than **30 facilities and 40 transport companies** participated and close to **1,000 truck drivers** answered the surveys. The members, their facilities, and their suppliers who participated have now access to the results and have begun to design the progress plans that will remedy to the identified shortcomings.

A second survey cycle, now with translations in **21 languages, will be conducted in November 2023** to enlarge the participation to more drivers. It will also allow the members and their carriers to verify if the results of easy-to-implement remedies are already visible.

How the results of the SCT are made available for the members / carriers / facilities in a dashboard view:





THE ADEQUATE FACILITIES CHECKLIST

The second survey is based on a guideline document elaborated by the members of Responsible Trucking to list **27 best practices** that may apply on their facilities, named the “Adequate Facility Checklist”. The survey was a **self-assessment** conducted by the members on the **hosting quality of a sample of their facilities**.

In each of the **25 facilities** that took part in this pilot, a facility supervisor checked thoroughly which best practices were already in place and which were not fully (or not at all) implemented. Based on these self-assessments, CSR Europe elaborated a **benchmark for the members of CSR Europe**. The global trends have been shared and a more specific report has been delivered to each member participating in the pilot.

This will both shape the work of platform level and provide members with a **specific list of topics to improve in their facilities to be at the level or above the benchmark**. In order to obtain more robust data, the pilot will be extended to more facilities in 2024.

Some results of the self-assessment conducted by the members in their facilities:

Recommendation	% of negative answers
Loading / Unloading areas are clearly signposted	4%
Drivers are informed about the steps they should follow when arrive at the facility	8%
Drivers are informed about suitable, safe and secure parking areas near the facility	40%
Drivers have access to a grievance mechanism in the facility	64%